

## ResMon Output Management

ResMon provides even more enhanced integration capabilities to MessageVision's information distribution services. This output management tool provides Intelligent monitoring and distribution of business-critical information in any environment and from any platform. ResMon ensures the reliable distribution of individual or production documents and reports to multiple destinations across the enterprise, internet and beyond.

ResMon's core delivery services include delivery management, job/queue management, and destination management, ensuring that documents and reports are delivered to their output destinations in the proper form. This means confirmed delivery of business-critical information provided in the preferred user format—fax, e-mail, print, inter-application or the web:

- Captures output from ERP, desktop and business-critical applications
- Routes and tracks the output job through final delivery
- Negotiates and performs any required transformations
- Enables redelivery to alternate devices

## Extending Traditional Information Distribution Capabilities

ResMon extends traditional document distribution functions by enabling report delivery to any destination - from printers and fax destinations to e-mail and Web. Automated business information capture and integration with direct delivery to destinations including:



- Individual and Broadcast Fax destinations
- E-mail destinations
- Locally accessible file systems
- Remote file systems (through FTP)
- Mobile devices
- Printers
- LPR destinations
- Specialized output devices
- ERP, CRM and Business-Critical applications

## Dynamic “Intelligent Output” and Automation Control

ResMon recognizes the actual format of an incoming document or job and automatically converts it to a format recognized by the receiving output destination. For example, a PostScript document can be automatically converted to PCL for printing on a PCL-only laser printer or to TIF for output to a fax machine or via [MessageVision Fax Service](#). Operational efficiency is further achieved, as ResMon eliminates the need for administrators and applications to know what formats are accepted by the receiving device.

ResMon design means providing automated output and distribution that meet client's business requirements...from specific application environments, or at any stage in the business processes. ResMon also offers centralized control with “**single-point management**” of system monitoring, output and distribution. ResMon Output Management solutions meet the unique business needs of clients in a variety of ways, for example:

- Automatically obtaining and converting formats of incoming faxed healthcare (HIPAA) documents, then routing this private information to specifically identified enterprise destinations over secure connections.
- Automatically converting thousands of customer invoices and statements into business form output, then directing their simultaneous distribution via multiple fax, email and physical delivery channels.